

# **SDASFAA Support Staff Workshop**

## **Everyone is a Winner in SDASFAA**

October 27-28, 2011

Lodge of Deadwood – Deadwood, SD

### **Tentative Agenda**

#### **Thursday, October 27, 2011**

12:30 to 1:00	Registration Opens
1:00 to 1:15	Welcome – SDASFAA President
1:15 to 1:45	Ice Breaker
1:45 to 2:45	Where to Find What: Resources for financial aid office
2:45 to 3:00	Break
3:00 to 4:00	Changes for 2012-2013 (FAFSA, SAP, Verification)
4:00 to 5:00	Game Time – How well do you know your Title IV acronyms?
5:00 to 6:00	Free Time
6:00 to ?	Dinner and Slot Tournament

#### **Friday, October 28, 2011**

8:30 to 9:15	Continental Breakfast hosted by National Guards
9:15 to 10:15	Customer Service in Federal Student Aid
10:15 to 10:30	Break
10:30 to 11:30	“It’s All About Attitude” Corey Rabenberg, SD National Guard
11:30 to 12:00	Door Prize – must be present to win
12:00 Noon	Grab a sack lunch on your way home